

Annexure C

Investor Complaints Data –Trans Scan Securities Pvt. Ltd.

31 MARCH 2026

| SN | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month | | Average Resolution time^ (in days) |
|----|-------------------------|-------------------------------------|---------------------------|---------------|------------|---------------------------------|--------------------------------|------------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI (SCORES) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Depositories | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other Sources | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | Grand Total | NIL | NIL | NIL | NIL | NIL | | NIL |

Trend of monthly disposal of complaints

| SN | Month | Carried forward from previous month | Received | Resolved | Pending |
|----|--------------------|-------------------------------------|------------|------------|------------|
| 1 | April-2025 | NIL | NIL | NIL | NIL |
| 2 | May-2025 | NIL | NIL | NIL | NIL |
| 3 | June-2025 | NIL | NIL | NIL | NIL |
| 4 | July-2025 | NIL | NIL | NIL | NIL |
| 5 | August-2025 | NIL | NIL | NIL | NIL |
| 6 | September-2025 | NIL | NIL | NIL | NIL |
| 7 | October- 2025 | NIL | NIL | NIL | NIL |
| 8 | November- 2025 | NIL | NIL | NIL | NIL |
| 9 | December- 2025 | NIL | NIL | NIL | NIL |
| 10 | January-2026 | NIL | NIL | NIL | NIL |
| 11 | February-2026 | NIL | NIL | NIL | NIL |
| 12 | March- 2026 | NIL | NIL | NIL | NIL |
| | Grand Total | NIL | NIL | NIL | NIL |

Trend of annual disposal of complaints

| SN | Year | Carried forward from previous year | Received During the year | Resolved During the year | Pending at the end of the year |
|----|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1 | 2017-18 | NIL | NIL | NIL | NIL |
| 2 | 2018-19 | NIL | NIL | NIL | NIL |
| 3 | 2019-20 | NIL | NIL | NIL | NIL |
| 4 | 2020-21 | NIL | NIL | NIL | NIL |
| 5 | 2021-22 | NIL | NIL | NIL | NIL |
| 6 | 2022-23 | NIL | NIL | NIL | NIL |
| 7 | 2023-24 | NIL | NIL | NIL | NIL |
| 8 | 2024-25 | NIL | NIL | NIL | NIL |
| 9 | 2025-26 | NIL | NIL | NIL | NIL |
| | Grand Total | NIL | NIL | NIL | NIL |